

IT Service Catalogue In a Box

Why would I need an IT Service Catalogue?

Organisations are facing a time where they need to reduce costs including within IT whilst expecting IT to assist in cost reduction across the business. One of the biggest obstacles facing IT is demonstrating what IT is providing. The development of a Service Catalogue is the single most efficient way of providing documentary evidence of what IT are delivering to the business, in business language including financial terms. Without a Service Catalogue, the business is unaware of what IT are delivering, adding extra unnecessary pressure to the department.



What would be the effect of not having an IT Service Catalogue?

IT departments are asked to cost save without impact on service, this is not possible so the Service Catalogue provides a mechanism for the balancing of the level of service with the cost of service provision.

A Service Catalogue enables IT to communicate with the business on exactly what is received as part of the service and where the cost goes. Disputing the “I can get that from the high street cheaper” argument.

This aligns services to the business operation so that the business can understand where IT resources are needed and support that need.

A Service Catalogue provides transparency to the business of resources that are needed to “keep the lights on” as well as the risk to the business (including cost) of not delivering on new technology projects

What is IT Service Catalogue In a Box?

A pre-packaged consultancy solution to define the core IT services for a business to create the IT Service Catalogue. Because it is a pre-packaged solution it provides a fixed cost with no variables or hidden costs.

How is it achieved?

The IT Service Catalogue In a Box is provided through structured facilitated workshops, working with IT accounting representatives & utilising pre-defined Service Catalogue templates we assist in the identification, logical packaging, communicating and pricing of IT services to the business.

Why is this approach different to traditional consultancy?

We start with templated workshop and Service Catalogue material that we have developed after a number of Service Catalogue implementations which expedites the process and provides direct costs saving our customers benefit from. During the course of this package we ensure that the attendees of the workshops have a good understanding of the development process so that after the initial IT Service Catalogue has been developed the necessary skills are available within the client to continue the development into an organisational wide set of service offerings. Again this ensures our customers can manage the Service Catalogue internally thus avoiding any additional costs.

Building an IT Service Catalogue doesn't need to be complex

There is a lot of press around Service Catalogues and the level of complexity required to accurately map out the services and create cost models. Based on our experience of pragmatic implementation of ITIL and supporting toolsets we have developed a fast track delivery mechanism for identifying and developing the IT Services on which the business services can be built. This dispels the myths around ITIL complexity and illustrates it does not need to require long drawn out expensive projects to achieve success in a rapid timeframe.

How much time will it take to deliver IT Service Catalogue In a Box?

This would typically take 8 weeks and we impose on our clients resource time as little as possible.

How much does it cost?

£26,000

Is the price guaranteed?

Yes IT Service Catalogue In a Box is a fixed priced product. There are no additional costs whatsoever.*

Existing IT Service Catalogue Customers

Moorfield Eye Hospital
Chelsea & Westminster NHS
Plymouth City Council
Renfrewshire Council

Call or email to learn more.

*plus reasonable expenses